

Wedding Stationery Terms and Conditions

Alterations

The client agrees to notify The Handcrafted Card Company immediately of any changes to names, addresses, dates etc. The Handcrafted Card Company will endeavour to make any changes free of charge if production is not in process.

Copyright

All artwork and designs are copyright of The Handcrafted Card Company. The client is responsible for obtaining permission for printed reproduction of any material, poems, hymns, songs etc that is requested by the client. The client indemnifies The Handcrafted Card Company against any action brought against it for breach of a third parties copyright.

Data Protection

The Handcrafted Card Company will not share any information you give with any third party.

Deposit

Orders cannot commence without a completed order form and a 50% deposit. This deposit is non-refundable any orders cancelled less than 6 weeks before the wedding are liable for full payment. Final payment is due when the order is dispatched.

Payment of the deposit is understood to be acceptance of these terms and conditions.

Delivery

Delivery is usually by Royal Mail Special Delivery; The Handcrafted Card Company reserves the right to use other carriers. Whilst every care is taken to pack the order The Handcrafted Card Company cannot be held liable for loss or damage in transit.

Miscellaneous

The Handcrafted Card Company will endeavour to supply the client as agreed but cannot be held liable for situations beyond it's control, for example, discontinued materials and postal disputes. In such cases a suitable alternative will be made available.

Our Products

The client should be aware that our products and packaging are not suitable for children.

As all wedding stationery items are handmade the client accepts there will be slight variations between items. The Handcrafted Card Company cannot be held responsible for the natural aging of products.

If the client orders wedding stationery in stages then The Handcrafted Card Company cannot guarantee continuity of design.

The Handcrafted Card Company have made every attempt to represent our products as accurately as possible and any images we publish are for illustrative purposes only. Colour reproduction is as accurate as possible via the various mediums. The client can be certain that the proof is an accurate representation of the final product.

Proofs

While we take every care in producing your proofs it is the responsibility of the client to proof read any text prior to printing. Proofs must be signed, dated and returned or confirmed via email. Once the proofs have been signed off any further alterations may incur an additional charge.

Recommend Us!

As standard all orders will receive 'recommend us' cards. Should an order be placed under this scheme the recommending client will receive a quality gift based upon the order value of the new client.

Samples

The Handcrafted Card Company will provide one initial design change within the £5 sample fee. Any subsequent design alterations may incur a further design fee. The Handcrafted Card Company will issue a quote for the final product based on the client's chosen design.